



www.customeyez.com

## ORDERING TERMS & CONDITIONS AS OF 2008

### **Payment Terms and Conditions**

Invoices from Customeyez are due and payable within 30 calendar days of the invoice date, upon approval of credit. 1.5% interest per month will accrue and is due on all unpaid balances over 30 days. In any action to enforce the terms of this agreement, the prevailing party shall be entitled to recover attorney's fees, court costs, and the maximum interest allowable by law. All legal matters arising under or out of this agreement shall be instituted in the state of California.

### **C.O.D Accounts**

All orders placed by accounts without approved credit terms require a 50% deposit before order can be processed. The balance is due and payable upon completion of the order by cashiers / certified check or credit card.

### **Cancellations**

All must be in writing and are contingent on the status of the order. Completed orders will not be canceled. All cancellations must be approved by Customeyez.

### **Changes**

All Changes must be in writing via fax or e-mail.

### **Copyright / Trademarks**

When artwork is submitted, Customeyez assumes it is in full compliance with all copyright and trademark laws. Accounts submitting artwork agree to hold Customeyez harmless for any damages, costs, or expenses related to our use of artwork supplied.

### **F.O.B.**

Valencia, CA

### **Freight**

We are not responsible for the delays of any freight carrier. Any special shipping requirements, such as fulfillment or multiple drop-ships will incur a handling charge.

### **Less Than Minimum Orders**

Call for quote.

### **Over / Under-runs**

Customeyez reserves the right to ship and bill for a quantity up to 5% over the initial amount ordered. Any underruns will be credited against final invoice.

**Packaging**

Master-pack is 216 units. Box dimensions: 24x14x14

**Re-orders**

Please indicate in writing if your order is a repeat. Reference your prior purchase order number or job number.

**Returns**

No request for returns will be considered after 30 days from the invoice date. Samples may not be returned. Customeyez's decision on all claims is final.

**Sample Charges**

Random samples are charged at the EQP. Virtual samples are provided at no charge (allow 72 hours turnaround time).

**Disclaimer**

While it is always our objective to be as close as possible, Customeyez cannot guarantee exact PMS color matching.